



Driver Privacy FAQs

The truck cabin is a personal space—part workplace, part living environment. That’s why our commitment to drivers extends to protecting their privacy and their right to express themselves freely in their vehicles. We believe drivers are entitled to know how we use data from the dashcams we provide for our Driver Safety Program.



Here are some of our most frequently asked questions about how Cover Whale ensures its drivers’ privacy.

Q: Do you have live access to my dashcam?

A: Neither Cover Whale nor your employer has live access to your dashcam.

Q: Can you hear me in my truck?

A: No, none of the dashcams we provide record audio.

Q: What do you do with the information from the dashcam?

A: Cover Whale uses the information from the dashcam to provide safe driving feedback and to offer discounts on future premiums for our safest drivers. Footage can also be used to protect and/or exonerate drivers and settle claims in the event of an accident.

Q: Is dashcam footage saved?

A: Only coachable driving events and accidents get saved.

Q: How long do you retain dashcam footage?

A: Footage is only temporarily retained onboard the dashcam and is constantly recording over itself. Footage is saved only in the event of a coachable or safety incident.

Q: Can I use my own dashcam?

A: As part of our Driver Safety Program, Cover Whale policyholders are required to use the Cover Whale-issued device. Using the approved device ensures that we can collect the most accurate information to provide our policyholders with the best rates, including individual discounts for safe driving behavior.

Q: Does Cover Whale share my information with any government body?

A: No, Cover Whale does not voluntarily share any personal data with governments or law enforcement agencies of any country.